

Spread Quality Improvement Program, Advance Care Planning Project

The opportunity

With the implementation of CST Cerner, ACP documentation has taken an important step forward. ACP PowerForms allow care teams to record and access ACP conversations consistently across care settings in BC Cancer, Vancouver Coastal Health Authority and Providence Health supporting continuity and clarity of care goals. Through the SQI program, the ACP project team is now working to enhance provider confidence, strengthen documentation practices, and standardize workflows across BC Cancer. The goal is to make ACP a visible, routine part of cancer care across the province.

Centering Patient Partners

Patient partners have been instrumental throughout this work. Early in the project, they shared personal stories about how ACP shaped their care experiences. More recently, they participated in a provincial learning session focused on co-developing an ACP workflow that reflects the provider journey. In parallel, the team is working with patient partners to create a mirror workflow that maps the patient and caregiver experience - ensuring the ACP pathway reflects both perspectives equally.

Scaling ACP PowerForm Implementation Across BC Cancer

Strengthening the consistent use of ACP PowerForms requires a multi-layered, province-wide approach at BC Cancer. The project began by embedding ACP PowerForm awareness via **SQI Collaborative Sessions**, where participants from all BC Cancer sites explored the role of ACP documentation and its connection to Goals of Care (GOC). These sessions also served as a collaborative design environment, enabling teams to share experiences and co-create a provincial ACP workflow that will eventually guide documentation practices across PHSA.

Lunch & Learn sessions provided a second layer of engagement. Delivered locally at each participating BC Cancer site, these sessions focused on translating provincial learning into practical action. Teams reviewed ACP and GOC principles, walked through real-time demonstrations of documenting in CST Cerner, and discussed case examples to reinforce learning.

To sustain momentum, the project introduced a series of **engagement and recognition activities**, including the ACP PowerForm Challenge, which encouraged staff to test their knowledge and celebrate local champions. Teams demonstrating strong documentation practices were recognized for their leadership, reinforcing a culture of continuous improvement.



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Together, these combined efforts - provincial learning sessions, site-based engagement, nurse-led expertise, sustainable training tools, and ongoing recognition - created a strong and coordinated foundation for confident, consistent ACP documentation across the cancer care continuum.

What's Next?

The SQI-ACP project continues into its next phase, focusing on sustainability and further spread. This includes developing new educational materials and additional opportunities beyond the SQI sessions to deepen staff understanding and integrate ACP PowerForms into everyday workflows. A major upcoming deliverable is a provincial ACP workflow that reflects both the provider and patient experiences. All tools, resources, and learnings will be included in the ACP Change Package, scheduled for publication in Spring 2026.

More updates will be shared at the next All-Staff Meeting, where Dr. Michael McKenzie will present progress and next steps. Additional Lunch & Learn sessions will be offered across regional centres to support continued learning.

Thank you to the PHSA Physician Quality Improvement Program Team for collaborating on this feature.